

**Annexure IV: SQAC/DQAC /DISC Functionality status, Monitoring plan and findings of client exit interview (3rd Quarter Oct'2023 to Dec'2023)**

State/ Union Territory: Assam

*Correct the grading category/ies (in numbers)*

Reporting FY 2023-24 : Quarter-3 (Oct - Dec 2023)

S.No	Name of District	No of meetings held during the reported quarter (Oct - Dec 2023)				No. of Assessment visits planned in the district by SISC/ DISC during the reported quarter (Oct - Dec 2023)			No. of Assessment visits done during the reported quarter (Oct - Dec 2023)			Total Number of client exit interviews conducted	Number of clients who reported waiting time of more than 2 hours from time of registration to time of service	Number of clients who reportedly received post operative instruction card after the surgery	Overall Grading of Sterilization services by the clients whose exit interviews were conducted (as mentioned in col. "M")			
		State Quality Assurance committee	State Indemnity Sub-committee	District Quality Assurance committee	District Indemnity Sub-committee	Static health facilities	FDS	Accredited Private/ NGO health facilities	Static health facilities	FDS	Accredited Private/ NGO health facilities				Very good	Good	Average	Unsatisfactory
1	Baksa			1	1	1	6	0	1	6	0	90	5	90	0	18	68	4
2	Barpeta			1	1	3	5	0	3	2	0	17	0	17	0	17	0	0
3	Biswanath			1	1	1	1	0	1	0	0	42	9	0	19	15	7	1
4	Bongaigaon			1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
5	Cachar			1	1	10	8	0	10	3	0	150	0	150	45	53	52	
6	Charaideo			1	1	0	2	1	0	0	0	0	0	0	0	0	0	0
7	Chirang			1	1	1	1	0	0	1	0	7	4	7	0	3	4	
8	Darrang			0	1	1	11	0	1	8	0	177	11	183	40	100	37	0
9	Dhemaji			1	1	78	12	5	56	8	3	0	0	0	0	0	0	0
10	Dhubri			1	1	1	5	0	1	5	0	65	7	74	0	50	15	0
11	Dibrugarh			0	1	3	23	0	1	18	0	34	0	34	0	34	0	0
12	Dima Hasao			0	0	1	1	0	1	1	0	9	0	0	2	4	3	
13	Goalpara			1	1	8	8	0	8	8	0	25	0	20	5	12	8	0
14	Golaghat			1	1	1	1	0	0	0	0	0	0	0	0	0	0	0
15	Hailakandi			1	0	1	5	0	1	5	0	50	0	64		50		
16	Hojai			0	1			0	0	0	0	0	0	0	0	0	0	0
17	Jorhat			0		6	5	0	0	0	0	0	0	0	0	0	0	0
18	Kamrup Metro			0	1		3	0	0	0	0	0	0	0	0	0	0	0
19	Kamrup			1	1	3	6	0	0	0	0	25	0	21	10	10	5	
20	Karbi Anglong			0	1	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Karimganj			1	1	6	13	0	4	9	0	16	6	16	0	16	0	0
22	Kokrajhar			1	1	3	2	1	2	1	0	30	5	30	15	5	10	0
23	Lakhimpur			1	1	1	2	0	1	2	0	20	5	20	5	15	0	0
24	Majuli			1	1	1	0	0	1		0	12	12	12	4	3	5	0
25	Marigaon			1	1		5	0	0	4	0	23	9	23	9	9	5	0
26	Nagaon			1	1	4	4	0	2	3	0	15	4	9	5	5	5	
27	Nalbari			1	1	4	4	0	3	4	0	20	5	20	4	6	6	4
28	Sivasagar			1	1	1	1	0	1	0	0	0	0	0	0	0	0	0
29	Sonitpur			1	1	1	1	0	1	1		5	3	5	1	4	0	0
30	Mancachar			1	1	5	2	0	0	0	0	0	0	0	0	0	0	0
31	Tinsukia			1	1	8	23	0	3	15	0	30	0	22	12	8	10	
32	Udalguri			1	1	1	1	0	1	0	0	20	10	0	8	5	4	3
33	West Karbi Anglong			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>STATE TOTAL</b>			1	25	29	153	160	7	103	104	3	882	95	817	184	442	244	12