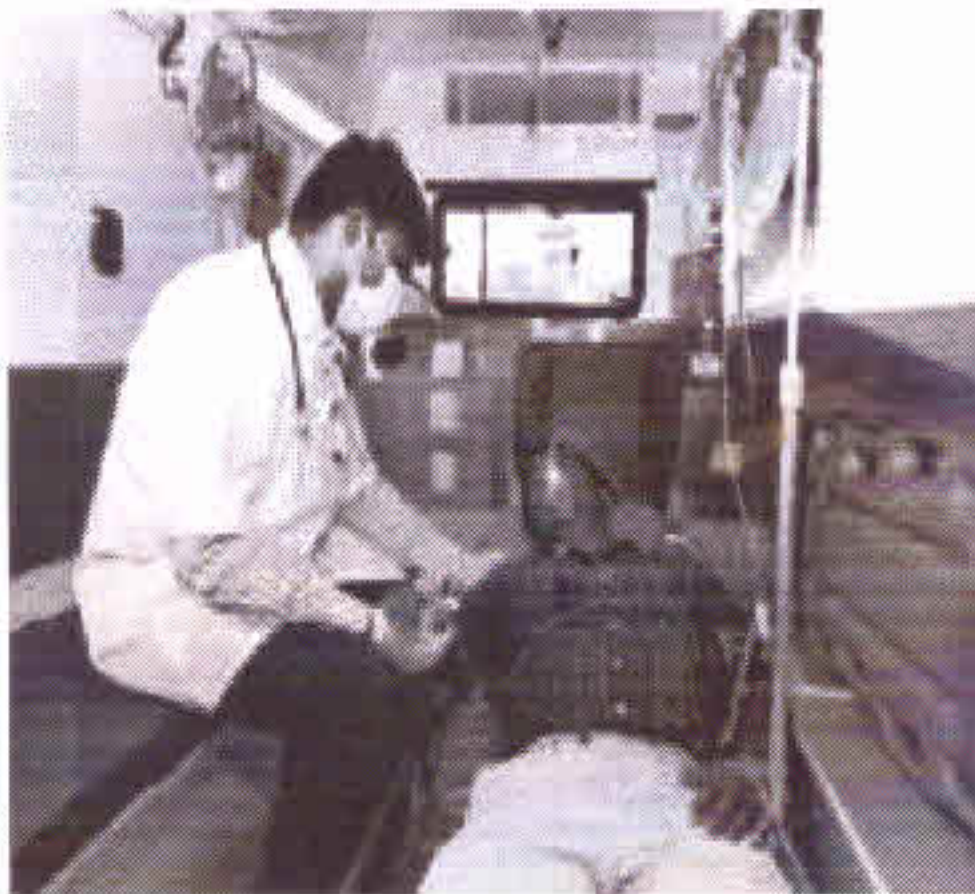


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**Operational Guidelines  
Mrityunjoy-108 Ambulance Service  
under  
National Ambulance Service (NAS)**

**FY 2021-2022**

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**National Health Mission, Assam  
Saikia Commercial Complex, Christian Basti,  
Guwahati-5**



Budget for Referral Transport					
FMR	Name of the activity	Unit Cost	Quantity Target	Budget Proposed	Approved Budget
7.1	Free referral transport for JSSK for Pregnant women	0.007	499008	3493.06	3493.06
7.2	Free referral transport for JSSK for sick infant	0.007	41027	287.19	287.19
7.3	Drop back scheme for sterilization clients	0.0025	22805	57.01	57.01
7.4.1.1	State basic Ambulance Dial 102/Dial 104	14.40	315	5443.20	4536.00
7.4.1.2.1	Emergency ambulance /Dial 108-BLS	13.82	380	5253.12	5253.12
7.4.1.3	Boat Ambulance	17.28	7	120.96	120.96
7.5.1	Tribal Patient Support and Transportation charges	0.01	8070	60.53	60.53
7.5.2	Sample collection and transportation charges	0.00	18700	48.62	48.62
7.6.1	District NCD Clinic	1.50	33	49.50	49.50
7.6.2	CHC, NCD Clinic	0.30	178	53.40	53.40
7.7	Ambulatory Service	0.15	10	1.50	1.50

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**District wise Referral Transport Guideline of Maternal Health for FY 2021-22**

**Activity : 1.**

**FMR CODE:7.1**

**Name of the Activity:** Free Referral Transport

**State Level Responsible Person:** Ms Upasana Das, PE/ Consultant Maternal Health

**District Level Responsible Person:** DPM/ DAM

**Brief about the Activity:** Government of India has launched Janani Shishu Suraksha Karyakram (JSSK) on 1<sup>st</sup> June, 2011. The scheme has been launched to benefit pregnant women who access Government Health Institutions for institutional deliveries. Under the scheme entitlement of free referral transport is also covered. For free referral services under JSSK 102, 108 and Adaruni services are available in each district. Apart from these services, districts have been allotted with an additional fund for free referral transport under JSSK.

**Implementation Guideline:**

1. Fund will be utilized for pregnant women for free transport from home to facility, facility to facility and drop back to home, if free referral transport facility(102/108) is not available.
2. Amount of Rs 700 (maximum) shall be reimbursed to the pregnant women.
3. Amount shall be reimbursed to the pregnant women coming from difficult/inaccessible areas. The selection of beneficiaries for reimbursement of payment is purely at the discretion of the in charge/ superintendent of health institutions.
4. The superintendent/Deputy Superintendent/ In charge of the Health Institution will certify for the payment.
5. The amount will be paid to the beneficiaries along with the JSY benefits on discharge of pregnant women.
6. It will be paid through PFMS only.
7. Necessary records shall be kept at the Health Institute/ Block/ District Level for audit purpose.
8. District will report to the state HQ once 60% of the allotted fund is utilized is additional fund is required.

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**DISTRICT WISE BUDGET ALLOCATION**

Sl. No	District	Target(Approx)	Budget allocation (in Lakhs)
1	Baksa	143	1.00
2	Barpeta	286	2.00
3	Biswanath	143	1.00
4	Bongaigaon	143	1.00
5	Cachar	286	2.00
6	Charaidow	143	1.00
7	Chirang	71	0.50
8	Darrang	286	2.00
9	Dhemaji	143	1.00
10	Dhubri	429	3.04
11	Dibrugarh	286	2.00
27	Dima Hasao	143	1.00
12	Goalpara	143	1.00
13	Golaghat	143	1.00
14	Hailakandi	143	1.00
15	Hojai	286	2.00
16	Jorhat	71	0.50
17	Kamrup Metro	286	2.00
18	Kamrup Rural	143	1.00
19	Karbi-Anglong	286	2.00
20	Karimganj	143	1.00
21	Kokrajhar	143	1.00
22	Lakhimpur	143	1.00
23	Majuli	286	2.00
24	Morigaon	143	1.00
26	Nagaon	143	1.00
25	Nalbari	143	1.00
28	Sivasagar	143	1.00
29	Sonitpur	143	1.00
30	South Salmara	429	3.00
31	Tinsukia	143	1.00
32	Udaguri	143	1.00
33	West Karbi- Anglong	286	2.00
	<b>Total District Allocation</b>	<b>6435</b>	<b>45.04</b>
	<b>State Allocation</b>	<b>492574</b>	<b>3448.02</b>
	<b>Total Budget</b>		<b>3493.06</b>

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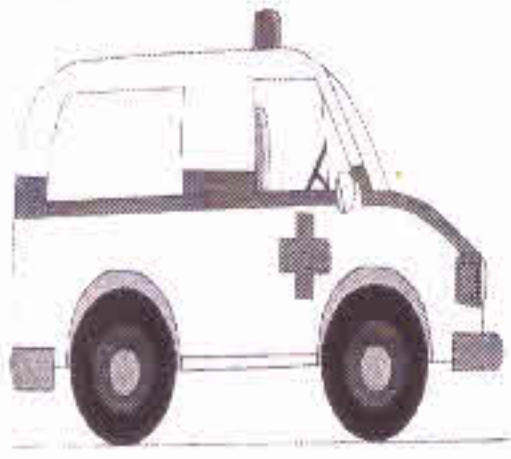
<b>Activity:</b> Free referral for infants under JSSK
<b>FMR code:</b> 7.2 <b>Fund Allocation:</b> 287.19 Lakhs
<b>Relevance of Activity:</b> All districts including all level of facility (PHCs, CHCs, SDHs DHs/MCs or equivalent institutions).
<b>FMR Owner of the Activity:</b> PE-Referral Transport

The goal of this activity is "To Ensure Zero out of pocket expenditure" for the transport and referral of infants (up to one year) for treatment under JSSK, regardless of the level of facility and from facility to facility. Rs. 287.19 lacs is approved for free referral transport for sick infants under JSSK for 41027 infants @700 per infants.

NB: No fund allocated for districts.

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### Activity: 5 Drop back scheme for sterilization clients

FMR Code: 7.3

Amount Approved : 57.01 Lakhs.

Owner of the Activities-

- At State HQ: SPO(FP) / PE(Referral. Service)
- At District : DPM, DFPC, DCM,
- At Block : BPM, BCM,

Traditionally 108 and Adaroni ambulance is being used for transportation of sterilization client from home to hospital and to home after sterilization. To boost the mobilization, Rs 250.00/ case can be utilized for transportation of cases to FDS sites and to home. This is applicable in case of static FDS sites and FDS sites. District should circulate this information amongst blocks for better utilization of the services and fund. **The cost has to be remitted under DBT to the beneficiary account. 80% of the fund is released to district and rest 20 % will be released to 102/108 services to provide free referral services to the beneficiaries.** The 102/108 service provider will have to submit the copy of the list of beneficiaries transported signed by the I/C of FDS.

### District wise Referral Transport Guideline of Family Planning for FY 2021-22

#### Activity: 3 Drop back scheme for sterilization clients

Sl. No.	Name of the District	Target Drop Back Scheme 21-22 (Rounded Off)	Fund required for Serilization Clients @250/- per Client	Allocation for the districts (80% of the total)	In lakhs
1	Baksa	595	148750	119000	1.19
2	Barpeta	679	169750	135800	1.36
3	Biswanath	799	199750	159800	1.60
4	Bongaigaon	350	87500	70000	0.70
5	Cachar	1754	438500	350800	3.51
6	Charaideo	391	97750	78200	0.78
7	Chirang	144	36000	28800	0.29
8	Darrang	777	194250	155400	1.55
9	Dhemaji	760	190000	152000	1.52
10	Dhubri	413	103250	82600	0.83
11	Dibrugarh	1835	458750	367000	3.67
12	Dima Hasao	130	32500	26000	0.26
13	Goalpara	728	182000	145600	1.46
14	Golaghat	746	186500	149200	1.49
15	Hailakandi	490	122500	98000	0.98
16	Hojai	560	140000	112000	1.12
17	Jorhat	865	216250	173000	1.73

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18	Kamrup M	902	225500	180400	1.80
19	Kamrup R	1260	315000	252000	2.52
20	Karbi Anglong	185	46250	37000	0.37
21	Karimganj	958	239500	191600	1.92
22	Kokrajhar	357	89250	71400	0.71
23	Lakhimpur	882	220500	176400	1.76
24	Majuli	200	50000	40000	0.40
25	Marigaon	638	159500	127600	1.28
26	Nagaon	586	146500	117200	1.17
27	Nalbari	743	185750	148600	1.49
28	Sibsagar	658	164500	131600	1.32
29	Sonitpur	944	236000	188800	1.89
30	South Salmara	238	59500	47600	0.48
31	Tinsukia	1940	485000	388000	3.88
32	Udalguri	158	39500	31600	0.32
33	West Karbi Anglong	140	35000	28000	0.28
	<b>District Allocation</b>	<b>22805</b>	<b>5701250</b>	<b>4561000</b>	<b>45.63</b>
	<b>State Allocation</b>				<b>11.38</b>
	<b>Total</b>				<b>57.01</b>

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## Referral Transport Guidelines for the FY 21-22

### 7.4- National Ambulances Service

**FMR Owner & Responsible Person:** At State HQ: Programme Executive, 108-Referrals.

SN	FMR	Unit	Ambulance Type	Unit Cost (Rs. In Lakhs)	Total Fund Allocation (Rs. In Lakhs)
1	7.4.1.1	315	102	1.20 lacs (per ambulance per month)	4536.00
2	7.4.1.2.1	380	108	1.20 lacs (per ambulance per month)	5253.12
3.	7.4.1.3	7	Boat ambulance	1.44 lacs (per Boat Ambulance per month)	120.96
<b>Total</b>					9910.08

**Introduction-** The 108- Mrityunjy Ambulance Services are now integrated through a single toll free number "108" when called ensures prompt communication and activation of a response that includes, assessment of the emergency, dispatch of the ambulances, along with a well-trained EMT to render quality pre-hospital care and transport of the patient to the appropriate health care facility through an existing fleet of 696 surface ambulances and 7 boat ambulances.

This facility is an integrated and comprehensive health care management in the state providing high-end ambulatory transportation for appropriate care in a hospital.

To provide quality patient transport care within the shortest possible time and ensure delivery of quality patient transport care across the chain of services with a proper management system.

#### **The facilities provided by 108-Mrityunjy ambulance service are:**

- To bring referred children (at AWC and Schools) to the Health Facility including DEIC, the existing Patient Transfer Network is to be used, i.e. 108 ambulance service.
- If a child /beneficiary are identified with a disorder that cannot be treated at PHC/CHC level and is requiring treatment at any high level facility, for example, at the District Civil Hospital, Medical College & Hospital or Private Hospital empanelled under RBSK Programme, 108 ambulance service may be used.
- Drop back facility from Health Institution to selected schools/AWC .
- Free transportation of pregnant women and children .
- Provide free services in riverine areas by boat ambulances where surface ambulance need is less.

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<b>Activity: 4: State basic ambulance/Dial 102/Dial 104</b>
<b>FMR code: 7.4.1.1 Fund Allocation: 4536,00 Lakhs</b>
<b>Relevance of Activity: This includes the OPEX cost for 315 nos of 102 ambulances operating in the state run by GVK EMRI.</b>
<b>FMR Owner of the Activity: PE-Referral Transport at State HQ.</b>

**Guidelines for the activity:**

The goal of this activity is "To Ensure round the clock availability of drivers and EMT and proper operation of the ambulances. Approved Rs 4536.00 lakhs for 315 ambulances @ Rs 1.20 lakhs/month/ambulance.

<b>Activity:5: Emergency ambulance/Dial 108-BLS</b>
<b>FMR code: 7.4.1.2.1 Fund Allocation: 5253.12 Lakhs</b>
<b>Relevance of Activity: This includes the OPEX cost for 380 nos of 108 ambulances operating in the state run by GVK EMRI.</b>
<b>FMR Owner of the Activity: PE-Referral Transport at State HQ.</b>

**Guidelines for the activity:**

The goal of this activity is "To Ensure round the clock availability of drivers and EMT and proper operation of the ambulances and to provide transportation in all kinds of emergencies . Approved an amount of Rs 5253.12 lakhs for 380 ambulances @ Rs 1.20 lakhs/month/ambulance.

<b>Activity:6: Boat Ambulance</b>
<b>FMR code: 7.4.1.3 Fund Allocation: 120.96 Lakhs</b>
<b>Relevance of Activity: This includes the OPEX cost for 7 nos of Boat ambulances operating in the state run by GVK EMRI.</b>
<b>FMR Owner of the Activity: PE-Referral Transport at State HQ.</b>

**Guidelines for the activity:**

The goal of this activity is "To Ensure the smooth operation of boat ambulances in six districts i.e Barpeta, Dhemaji, Dhubri, Majuli, Kamrup and South Salmara. Approved Rs 120.96 lakhs for 7 nos of boat ambulances @ Rs 1.44 lakhs/month/ Boat ambulance.

**NB: No fund allocated for districts.**

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**Referral Transport (Previously known as Patient Support)****FMR Code: - 7.5**

FMR owner: -

District Level: - District TB Officer.

Block Level: - MOTC/STS Assam.

**Guideline:-****7.5.1 Tribal patient support and transportation****7.5.2 Sample collection & transportation charges**

- Travel cost to Presumptive TB or DR TB patients travel to DTC / Collection centre for Culture / DST or molecular test (for diagnosis or for follow up)
- Travel cost to DR-TB patient to District DR-TB Centre or Nodal DR-TB Centre
- Sample transportation (for diagnosis or follow up of drug sensitive or drug resistant TB patients)

**Activities: -**

As per Tribal Action Plan under NTEP, all TB patients in the notified tribal districts of Assam (Baksa, Chirang, Dima Hasao, Kokrajhar, Karbi Anglong and Udalguri) are eligible for ₹750 at the end of treatment as transportation support for the patient to travel for sputum follow-up and taking Anti-TB drugs from the treatment support centres.

Under this head, travel cost is re-imbursed to patients to travel to the microscopy centres, NAAT laboratories, sample collection centres for investigations. Apart from this, cost of travel to drug resistant TB patients for travelling up the drug resistant TB centres are also re-imbursed. Major cost in this head is incurred for Sample Transportation charge from district to IRL for LPA and culture (as per Revised Pre- Final PMDT Guideline samples of all TB Patients has to be subjected for LPA).

**Tribal Patient Support and transportation charges (FMR-7.5.1)**

SI No	Name of the District	Target	Unit Price (Rs. In Lakhs)	Amount (Rs. In Lakhs)	Remarks
District					
1	Baksa	1320	0.0075	9.900	
2	Chirang	816	0.0075	6.120	
3	Dima hasao	669	0.0075	5.018	
4	Karbi Anglong	1590	0.0075	11.925	
5	Kokrajhar	2374	0.0075	17.805	
6	Udalguri	1301	0.0075	9.758	
<b>District Total</b>		<b>8070</b>		<b>60.525</b>	

**Sample collection & transportation charges(FMR-7.5.2)**

SI No	Name of the District	Target	Unit Price (Rs. In Lakhs)	Amount (Rs. In Lakhs)	Remarks
District					
1	Baksa	461	0.0026	1.199	
2	Barpeta	500	0.0026	1.300	
3	Bongaigaon	355	0.0026	0.923	
4	Cachar	1017	0.0026	2.644	
5	Chirang	328	0.0026	0.853	
6	Darrang	333	0.0026	0.866	
7	Dhemaji	452	0.0026	1.175	
8	Dhubri	859	0.0026	2.233	
9	Dibrugarh	1137	0.0026	2.956	
10	Dima hasao	208	0.0026	0.541	

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SI No	Name of the District	Target	Unit Price (Rs. In Lakhs)	Amount (Rs. In Lakhs)	Remarks
11	Goalpara	546	0.0026	1.420	
12	Golaghat	690	0.0026	1.794	
13	Hailakandi	280	0.0026	0.728	
14	Jorhat	579	0.0026	1.505	
15	Majuli	380	0.0026	0.988	
16	Kamrup (M)	1129	0.0026	2.935	
17	Kamrup (R)	652	0.0026	1.695	
18	Karbi Anglong	516	0.0026	1.342	
19	Karimganj	442	0.0026	1.149	
20	Kokrajhar	750	0.0026	1.950	
21	Lakhimpur	494	0.0026	1.284	
22	Morigaon	453	0.0026	1.178	
23	Nagaon	1159	0.0026	3.013	
24	Hojai	530	0.0026	1.378	
25	Nalbari	432	0.0026	1.123	
26	Sivasagar	693	0.0026	1.802	
27	Sonitpur	1151	0.0026	2.993	
28	Biswanath	530	0.0026	1.378	
29	Tinsukia	1159	0.0026	3.013	
30	Udalguri	485	0.0026	1.261	
	<b>District Total</b>	<b>13050</b>		<b>48.620</b>	

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**F.M.R. Code – 7.6.1**

**Name of Activity- District NCD Clinic: Transport Referred Cases**

**Amount Approved: Rs. 49.50 L**

**F.M. R. Owner- a) State Level: SPO (NCD)**

**b) Dist. Level: Jt. DHS & Superintendent of District Hospital/Medical College**

**Guidelines for the activity:**

1. To ensure timely and emergency care to the patient the District NCD Cell/Clinic shall make provision for transporting the serious patients/complicated cases to the nearest tertiary level facility (Gov.) to ensure continuum of care and to reduce out of pocket expenditure (OOPE).
2. The District will utilize the 108 & 102 facility for transportation of referred Seriously ill NCD cases (i.e.- Hypertension, Stroke, Cardiac arrest, Diabetes, COPD & asthma, renal failure, Cervical cancer, Breast Cancer or any other cancer patient), as well as suspected cases of cancer for confirmation of diagnosis and treatment at Tertiary Level Hospital & follow up of diagnosed cancer cases. Whenever 102/108 facilities are not available the fund allocated under this FMR code will be utilized by the district for private ambulance services (to and fro) for the referral transport of the suspected cases/patients. However, in that case the rate of the hired vehicle (ambulance) has to be approved by the District Health Society of the respective districts.
3. For above mentioned activities purpose, district will empanel required number of registered private ambulances under the District Health Society.
4. District will maintain all the relevant records including photocopy of referral slip (Signed by Medical Officer) of the referred cases.

**Budget Breakup:**

SN	District	No. of Unit	Unit Cost per District	Total Fund Allocation
			(Amount In Rs.)	(Rs. In Lakhs)
1	Baksa	1	50,000.000	0.5000
2	Barpeta	1	50,000.000	0.5000
3	Biswanath	1	50,000.000	0.5000
4	Bongaigaon	1	50,000.000	0.5000
5	Cachar	1	50,000.000	0.5000
6	Charaideo	1	50,000.000	0.5000
7	Chirang	1	50,000.000	0.5000
8	Darrang	1	50,000.000	0.5000
9	Dhemaji	1	50,000.000	0.5000
10	Dhubri	1	50,000.000	0.5000
11	Dibrugarh	1	50,000.000	0.5000
12	Dima Hasao	1	50,000.000	0.5000
13	Goalpara	1	50,000.000	0.5000
14	Golaghat	1	50,000.000	0.5000
15	Hailakandi	1	50,000.000	0.5000

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16	Hojai	1	50,000.000	0.5000
17	Jorhat	1	50,000.000	0.5000
18	Kamrup Metro	1	50,000.000	0.5000
19	Kamrup Rural	1	50,000.000	0.5000
20	Karbi Anglong	1	50,000.000	0.5000
21	Karimganj	1	50,000.000	0.5000
22	Kokrajhar	1	50,000.000	0.5000
23	Lakhimpur	1	50,000.000	0.5000
24	Majuli	1	50,000.000	0.5000
25	Morigaon	1	50,000.000	0.5000
26	Nagaon	1	50,000.000	0.5000
27	Nalbari	1	50,000.000	0.5000
28	Sivsagar	1	50,000.000	0.5000
29	Sonitpur	1	50,000.000	0.5000
30	South Salmara	1	50,000.000	0.5000
31	Tinsukia	1	50,000.000	0.5000
32	Udalguri	1	50,000.000	0.5000
33	West Karbi Anglong	1	50,000.000	0.5000
<b>District Total:</b>		<b>33</b>		<b>16.50</b>
34	State HQ	1	33,00,000.00	33.0000
<b>Grand Total</b>		<b>34</b>		<b>49.50</b>

**F.M.R. Code – 7.6.2****Name of Activity- CHC NCD Clinic: Transport Referred Cases****Amount Approved: Rs. 53.40 L****F.M. R. Owner- a) State Level: SPO (NCD)**

b) Dist. Level: Not Applicable

**Guidelines for Activity:**

Fund under this FMR will be utilized for referral transport of NCD patients through 108/102 services.

**Budget Breakup:**

SN	District	Unit	Unit Cost (Rs. In Lakhs)	Total Fund Allocation (Rs. In Lakhs)
1	State HQ	1	53.40	53.40
2	District	-	-	-
<b>Total</b>			<b>53.40</b>	<b>53.40</b>

There is no budget provision for the district.





**District wise Referral Transport Guideline of Mental Health Programme for FY 2021-22**

**FMR Code: 7.7**

**FMR Owner & Responsible Person:** At State HQ: State Programme Officer, NMHP

At Dist. Level: District Programme Officer

**Name of the Activity:** Ambulatory Services

**Approved Budget in the FY 2021-22:** 1.50 lakhs

**About the activity:** Ambulatory services for the mobility of the patients

**Aim:** For providing mobility services for the mentally ill patients within the district and out of the district also.

- For the transfer of the patients from Dist/Block will use free 108/102 referral transport services. if free transportation services is not available, Dist/Block will use local transport facilities as per norms.

**Expenditure can be incurred on the following activity:** ; For providing mobility services for the mentally ill patients within the district and out of the district also.

**District wise fund breakup under FMR Code- 7.7**

<u>Sl.No.</u>	<u>District/ State HQ</u>	<u>Allocated Fund (Rs. In Lakhs)</u>
1	Bongaigaon	0.10
2	Darrang	0.10
3	Dhemaji	0.10
4	Goalpara	0.10
5	Hailakandi	0.20
6	Lakhimpur	0.10
7	Morigaon	0.10
8	Tinsukia	0.20
<b>Total</b>		<b>1.00</b>
9	State HQ	0.50
<b>Total</b>		<b>1.50</b>

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7. REFERRAL TRANSPORT

New FMR	Particulars	Unit	Cost nty / (Rs. Lakh)	Qua / Targ et (Rs. Lakh)	Budget (Rs. In lakhs)	Approval for 2021-22	GoI Remarks
7	Referral Transport						
7.1	Free Referral Transport - JSSK for Pregnant Women	0.00	4990	08	3493.06	3493.06	Continued Activity: Approved Rs.3493.06 lakh towards free referral transport @ Rs.700/-per Pregnant Woman (from home to hospital, hospital to home & hospital to home after discharge) for 499008 Pregnant Women.
7.2	Free Referral Transport - JSSK for Sick Infants	0.00	4102	7	287.19	287.19	Continued activity: Rs.287.19 lakh is approved for free referral transport for sick infants under JSSK for 41027 infants @ Rs.700 per infant. The budget is normative cost. The State to ensure booking of budget as per actual and follow JSSK guideline of GoI.
7.3	Drop back scheme for sterilization clients	0.00	2280	5	57.01	57.01	Continued Activity- Rs.57.01 lakh is approved for drop back scheme for 22805 sterilization clients @ Rs.250 per beneficiary.
7.4	National Ambulance Service			10817.28	9910.08	9910.08	
7.4.1	Operating Cost/OPEx for ambulances			10817.28	9910.08	9910.08	
7.4.1	State basic ambulance/Dial 102/Dial 104	17.2	315	5443.20	4536.00	4536.00	Approved Rs.4536 lakh @Rs.120 lakh per ambulance per month for 315 ambulances as operational cost for 12 months with conditions: Every ambulance will run about 3-5 trips per day and 120-140 km per day.
1							
Approval for 2021-22							

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New FMR	Particulars	Proposal for 2021-22		Approval for 2021-22		
		Unit Cost (Rs. Lakhs)	Quantity / Target	Budget (Rs. Lakhs)	GoI Remarks	Budget (Rs. In lakhs)
					<p>2. Monitoring of avg. number of calls attended per month.</p> <p>3. Monthly monitoring of following KPIs by States:</p> <ul style="list-style-type: none"> <li>• Average calls received per day and per month</li> <li>• Total Average Handling Time (AHT) per call</li> <li>• % dropped, missed, silent, abandoned, valid incomplete, noise/ disturbance calls of the total calls/month</li> <li>• Minimum and maximum no. of trips per ambulance</li> <li>• No. of trips and total kms travelled per day for each ambulance</li> <li>• No. of days in which each ambulance travelled more than 40 kms or less than 20 kms in one trip</li> <li>• Average breakdown time in a month for each ambulance</li> <li>• % of EMTs trained, their type and duration of training</li> <li>• Who certifies the operational status of the ambulances every month.</li> </ul>	
7.4.1.2	Emergency ambulance/Dial 108			5253.12		5253.12
7.4.1.2.1	Emergency ambulance/Dial 108 -BLS	13.82	380	5253.12	<p>Approved @ Rs.1.20 lakh per ambulance per month for 380 ambulances as operational cost for 12 months.</p> <p>Total cost of Rs. 5253.12 lakhs as proposed by the state is approved.</p> <p>Conditionalities:</p> <p>1. Every ambulance will run about 3-5 trips per day and 120-140 Km per day.</p> <p>2. Monitoring of avg. number</p>	5253.12



New FMR	Particulars	Unit	Cost nity (Rs. Lakhs)	Qua nity / Targ et	Budget (Rs. Lakhs)	GoI Remarks	Budget (Rs. In lakhs)
7.4.1	Emergency ambulance/boat	0.00	0.00		0		0.00
2.2	108-ALS						
7.4.1	Boat ambulance	17.2	120.96	7	120.96	Approved Rs. 120.96 lakh @ Rs. 1.74 lakh per boat ambulance for 7 ambulance for 12 months.	120.96
3		8					
7.4.1	Bike ambulance	0.00	0.00		0		0.00
4							
7.4.2	Support for Call Centre		0.00		0.00		0.00
7.4.2	Call centre-OPFX	0.00	0.00		0		0.00
1							
7.4.3	Support for replacement of equipments (for meeting obligations of existing contract- signed before FY	0.00	0.00		0		0.00

- of calls attended per month.
- 3 Monthly monitoring of KPIs by States:
- Average calls received per day and per month
- Total Average Handling Time (AHT) per call
- % dropped, missed, silent, abandoned, valid incomplete, noise/ disturbance calls of the total calls/month
- Minimum and maximum no. of trips per ambulance
- No. of trips and total kms travelled per day for each ambulance
- No. of days in which each ambulance travelled more than 40 kms or less than 20 kms in one trip
- Average breakdown time in a month for each ambulance
- % of EMTs-trained, their type and duration of training
- Who certifies the operational status of the ambulances every month.



New FMR	Particulars	Proposal for 2021-22			Approval for 2021-22	
		Unit Cost (Rs. Lakhs)	Quantity / Target	Budget (Rs. Lakhs)	Govt Remarks	Budget (Rs. In lakhs)
	2020-21, till tenancy of the same)					
7.5	<b>Patient Support &amp; Transportation Charges</b>			109.15		109.15
7.5.1	Tribal Patient support and transportation charges	0.01	8,070	60.53	Approved	60.53
7.5.2	Sample collection and transportation charges	0.00	18,700	48.62	Sample Transportation charge from district to IRL for LPA & Culture (as per Revised Pre- Final PMDT Guideline samples of all TB Patients has to be subjected for LPA) Travel support for presumptive DRTB patients Approved	48.62
7.6	<b>Transport of referred cases including home based care</b>			102.90		102.90
7.6.1	District NCD Clinic	1.50	33	49.50	Rs 49.50 lakh approved.	49.50
7.6.2	CHC NCD Clinic	0.30	178	53.40	Rs 53.40 lakh approved.	53.40
7.7	<b>Ambulatory Services</b>	0.15	10	1.50	Approved	1.50
7.8	<b>Any other activity (please specify)</b>	0.00		0.00	0	0.00