

**FORMAT 4 : SQAC/DQAC Functionality status, Monitoring plan and Findings of client exit interview**

State/ Union Territory: Assam

**Correct the grading category/ies**

Reporting Year : APRIL - MARCH, 2023-24

| S.No               | Name of District   | No of meetings held during the reported year (Apr-Mar 2023-24) |                               |                                      |                                  | No. of Assessment visits planned in the district by SISC/ DISC during the reported year (Apr-Mar 2023-24) |     |   | No. of Assessment visits done during the reported year (Apr-Mar 2023-24) |     |   | Total Number of client exit interviews conducted | Overall Grading of Sterilization services by the clients whose exit interviews were conducted (as mentioned in col. "M") |      |         |                |
|--------------------|--------------------|--|-------------------------------|--------------------------------------|----------------------------------|---|-----|---|--|-----|---|--|--|------|---------|----------------|
|                    |                    | State Quality Assurance committee                              | State Indemnity Sub-committee | District Quality Assurance committee | District Indemnity Sub-committee | Static health facilities  | FDS | Accredited Private/ NGO health facilities | Static health facilities   | FDS | Accredited Private/ NGO health facilities |  | Very good  | Good | Average | Unsatisfactory |
|                    | Assam              | 1  | 2                             |                                      |                                  | 80  | 100 | 0   | 54   | 65  | 0   | 450  | 150  | 250  | 50      |                |
| 1                  | Baksa              |  |                               | 2                                    | 4                                | 10  | 20  | 0   | 5  | 9   | 0   | 45   | 20   | 20   | 5       |                |
| 2                  | Barpeta            |  |                               | 3                                    | 3                                | 12  | 24  | 0   | 7  | 9   | 0   | 75   | 35   | 20   | 20      |                |
| 3                  | Biswanath          |  |                               | 2                                    | 2                                | 2   | 10  | 0   | 6  | 6   | 0   | 60   | 20   | 25   | 15      |                |
| 4                  | Bongaigaon         |  |                               | 3                                    | 2                                | 4   | 10  | 0   | 5  | 8   | 0   | 30   | 10   | 6    | 14      |                |
| 5                  | Cachar             |  |                               | 3                                    | 2                                | 10  | 15  | 0   | 10   | 12  | 0   | 80   | 30   | 25   | 25      |                |
| 6                  | Charaideo          |  |                               | 3                                    | 2                                | 4   | 5   | 0   | 10   | 12  | 0   | 56   | 25   | 22   | 9       |                |
| 7                  | Chirang            |  |                               | 2                                    | 3                                | 3   | 8   | 0   | 4  | 6   | 0   | 20   | 5  | 10   | 5       |                |
| 8                  | Darrang            |  |                               | 3                                    | 3                                | 3   | 36  | 0   | 6  | 30  | 0   | 482  | 130  | 201  | 151     |                |
| 9                  | Dhemaji            |  |                               | 2                                    | 2                                | 9   | 14  | 0   | 20   | 10  | 0   | 194  | 60   | 85   | 49      |                |
| 10                 | Dhubri             |  |                               | 4                                    | 3                                | 2   | 11  | 0   | 15   | 20  | 0   | 510  | 120  | 220  | 170     |                |
| 11                 | Dibrugarh          |  |                               | 2                                    | 4                                | 2   | 6   | 0   | 5  | 20  | 0   | 310  | 124  | 98   | 88      |                |
| 12                 | Dima Hasao         |  |                               | 3                                    | 1                                | 1   | 2   | 0   | 2  | 6   | 0   | 30   | 10   | 10   | 10      |                |
| 13                 | Goalpara           |  |                               | 3                                    | 4                                | 32  | 30  | 0   | 5  | 15  | 0   | 129  | 32   | 87   | 10      |                |
| 14                 | Golaghat           |  |                               | 3                                    | 4                                | 14  | 34  | 0   | 12   | 18  | 0   | 134  | 50   | 70   | 14      |                |
| 15                 | Hailakandi         |  |                               | 2                                    | 2                                | 4   | 12  | 0   | 9  | 25  | 0   | 199  | 30   | 80   | 89      |                |
| 16                 | Hojai              |  |                               | 3                                    | 0                                | 2   | 4   | 0   | 6  | 8   | 0   | 32   | 10   | 12   | 10      |                |
| 17                 | Jorhat             |  |                               | 2                                    | 1                                | 8   | 7   | 0   | 4  | 7   | 0   | 99   | 30   | 25   | 44      |                |
| 18                 | Kamrup             |  |                               | 2                                    | 3                                | 5   | 13  | 0   | 5  | 9   | 0   | 140  | 35   | 55   | 50      |                |
| 19                 | Kamrup Metro       |  |                               | 1                                    | 1                                | 4   | 12  | 0   | 2  | 5   | 0   | 40   | 10   | 20   | 10      |                |
| 20                 | Karbi Anglong      |  |                               | 1                                    | 2                                | 4   | 5   | 0   | 20   | 40  | 0   | 75   | 24   | 35   | 16      |                |
| 21                 | Karimganj          |  |                               | 3                                    | 2                                | 18  | 42  | 0   | 11   | 19  | 0   | 81   | 26   | 42   | 13      |                |
| 22                 | Kokrajhar          |  |                               | 3                                    | 3                                | 4   | 6   | 0   | 9  | 14  | 0   | 50   | 15   | 25   | 10      |                |
| 23                 | Lakhimpur          |  |                               | 2                                    | 3                                | 8   | 20  | 0   | 8  | 12  | 0   | 120  | 30   | 50   | 40      |                |
| 24                 | Majuli             |  |                               | 1                                    | 1                                | 4   | 4   | 0   | 4  | 13  | 0   | 35   | 15   | 20   | 0       |                |
| 25                 | Marigaon           |  |                               | 3                                    | 2                                | 4   | 25  | 0   | 5  | 24  | 0   | 108  | 34   | 55   | 19      |                |
| 26                 | Nagaon             |  |                               | 3                                    | 3                                | 10  | 20  | 0   | 20   | 10  | 0   | 150  | 35   | 60   | 55      |                |
| 27                 | Nalbari            |  |                               | 3                                    | 4                                | 8   | 13  | 0   | 15   | 13  | 0   | 265  | 50   | 110  | 105     |                |
| 28                 | Sivasagar          |  |                               | 3                                    | 1                                | 1   | 2   | 0   | 6  | 17  | 0   | 64   | 20   | 40   | 4       |                |
| 29                 | Sonitpur           |  |                               | 4                                    | 4                                | 3   | 2   | 0   | 14   | 20  | 0   | 220  | 80   | 110  | 30      |                |
| 30                 | South Salmara      |  |                               | 1                                    | 2                                | 8   | 15  | 0   | 3  | 8   | 0   | 29   | 10   | 11   | 8       |                |
| 31                 | Tinsukia           |  |                               | 4                                    | 3                                | 26  | 89  | 0   | 10   | 65  | 0   | 294  | 60   | 140  | 94      |                |
| 32                 | Udalguri           |  |                               | 4                                    | 4                                | 4   | 4   | 0   | 4  | 15  | 0   | 181  | 40   | 88   | 53      |                |
| 33                 | West Karbi Anglong |  |                               | 1                                    | 1                                | 1   | 1   | 0   | 2  | 2   | 0   | 20   | 10   | 5    | 5       |                |
| <b>STATE TOTAL</b> |                    | 1  | 2                             | 84                                   | 81                               | 314   | 621 | 0   | 323  | 572 | 0   | 4807   | 1385   | 2132 | 1290    |                |