

**GOVERNMENT OF ASSAM
HEALTH & FAMILY WELFARE DEPARTMENT
DISPUR ::: GUWAHATI - 781006**

No. HLB. 187/2020/35

Dated Dispur the 16th October, 2020

ORDER

In pursuance of Assam Disaster Management Authority Order No. ASDMA.24/2020/Part-1/122 dated 14/10/2020, the Health & Family Welfare Department hereby issues the Standard Operating Procedure (SOP) to be followed in Cinema Hall Complexes in the state of Assam (Annexure- A).



(Samir K. Sinha, IAS)

Principal Secretary to the Government of Assam
Health & Family Welfare Department

Memo No. 187/2020/35-A

Dated Dispur the October, 2020

Copy to:

1. The Chief Secretary, Assam.
2. The Additional Chief Secretary, Home & Political Department.
3. The Director General of Police, Assam.
4. The Principal Secretary to Hon'ble Chief Minister, Assam.
5. Shri G P Singh, IPS, ADGP (L&O)
6. Shri Harmeet Singh, IPS, ADGP (S)
7. Commissioner & Secretary, Health & Family Welfare Department.
8. Special Secretary, Health & Family Welfare Department.
9. Chief Executive Officer, Assam State Disaster Management Authority.
10. Mission Director, National Health Mission, Assam.
11. The Deputy Commissioners (all districts).
12. The Superintendents of Police (all districts).
13. The Director of Medical Education/ Director of Health Services/ Director of AYUSH/ Director of Health Services (FW), Assam.
14. P.S. to Hon'ble Minister, Health & F.W. Department.
15. P.S. to Hon'ble Minister of State, Health & F.W. Department.
16. P.S. to Chief Secretary, Assam, Dispur.
17. Any other concerned



Principal Secretary to Government of Assam
Health & Family Welfare Department

SOP for preventive measures to be followed in Cinema Hall Complexes in the state of Assam to fight against COVID-19.

1. Entry & Exit Points

- a. Thermal screening of visitors/staff is to be carried out at entry points. Only asymptomatic individuals shall be allowed to enter the premises.
- b. Provisions for hand sanitization should be made available at all entry points and in work areas.
- c. Designated queue markers shall be made available for entry and exit of the audience from the auditorium and the premises.
- d. The Exit should be done in a staggered row-wise manner to avoid crowding.
- e. Sufficient time interval between successive screenings on a single screen as well as on various screens in a multiplex shall be provided to ensure row-wise staggered entry and exit of the audience.

2. Seating Arrangements

- a. The occupancy of the cinemas/theatres/multiplexes shall not be more than 50% of their total seating capacity.
- b. Seating arrangement inside the auditorium of the cinemas /theatres/multiplexes to be made in such a way that adequate physical distancing is maintained.
- c. The "Not to be occupied "seats inside cinemas/theatres/multiplexes should either be taped or marked with fluorescent markers to prevent people from occupying these seats so as to ensure adequate physical distancing at all times.
- d. Seats that are "Not to be occupied" shall be marked as such during booking (for both online booking and at the box office sale of tickets).
- e. The seats must be sanitized by appropriate procedures after each show by the Cine theatre management.

3. Physical Distancing Norms

- a. Proper crowd management in the parking lots and outside the premises-duly following physical distancing norms shall be ensured.
- b. Number of people in the elevators shall be restricted, duly maintaining physical distancing norms.
- c. Efforts shall be made to avoid overcrowding in the common areas, lobbies and washrooms during the intermission. The audience may be encouraged to avoid movement during the intermission.
- d. Longer intermissions may be used to allow the audience seated in different rows of the auditorium to move in a staggered manner.
- e. No food materials shall be allowed inside the theatres other than packed drinking water.

4. Staggered Show Timings at Multiplexes

h. Datta
16/10/20


- a. Staggered show timings shall be followed for multiple screens to avoid crowding.
- b. The show commencement time, intermission period and finish time of a show at any screen shall not overlap with the commencement time, intermission period or finish time of a show at any other screen in a multiplex.

5. Booking and Payments

- a. Digital no-contact transactions should be the most preferred mode for issue/verification/payments for tickets, food, and beverages, etc. by using online bookings, use of e-wallets, QR code scanners, etc.
- b. Contact number shall be taken at the time of booking of tickets to facilitate contact tracing, if required so.
- c. The purchase of tickets at the box office shall be open throughout the day and advance booking shall be allowed to avoid crowding at the sale counters.
- d. Sufficient number of counters at the box office shall be opened with adequate physical distancing norms, to prevent crowding during physical booking of tickets.
- e. Floor markers shall be used for physical distancing during queue management at the box office.

6. General Guidelines

- a. Public Service spots regarding wearing masks, hand washing, sanitising and social distancing to be screened before the show, after the show and during the intermission Adequate physical distancing of at least 6 feet to be followed outside the auditoriums, common areas and waiting areas at all times.
- b. Use of face covers/masks to be made mandatory at all times.
- c. Availability of hand sanitizers, preferably in the touch-free mode, at entry and exit points as well as common areas within the premises.
- d. Respiratory etiquettes to be strictly followed. This involves strict practice of covering one's mouth and nose while coughing/sneezing with a tissue/handkerchief/flexed elbow and disposing of used tissues properly.
- e. Mandatory periodic testing of all staff of the Cinema theatre for COVID-19 at own cost by the Cinema Theatre Management. Valid COVID-19 testing reports must be exhibited whenever inspected by the district administration/ health officials.
- f. Self-monitoring of health by all and reporting any illness at the earliest to state and district helpline.
- g. Spitting shall be strictly prohibited.
- h. Any behaviour detrimental to COVID-19 containment to be dealt with immediately
- i. Installation & use of Aarogya Setu App shall be advised to all.


16/10/20